

#### Alabama Licensing Officials Conference

#### **Motor Vehicle Division Updates**

#### **December 8, 2021**



### **MVD Job Opportunities**

- Full or part-time employment

   Retired state employee
   Admin Support Assistant 1 (ASAI)
   Admin Support Assistant 2 (ASAII)
   Promotional opportunity to ASAIII
- Telecommute (work from home)
- Pay matching available



## **MVD** Notifications

- MVTRIP notices
  - Must have MVTRIP (CAPSlock) account
  - Each user should have their own email
  - Includes memos, announcements, orders, etc.
- DOR administrative rule hearings
  - Sign up on DOR website to receive notices
  - DOR must review all rules every 5 years
  - MVD Rules on website

#### **Contact Us**

- Telephone: (334) 242-9000
  - CSRs are being cross trained
- Email: <u>MVD@revenue.alabama.gov</u>
  - not monitored use only when instructed
- Help Center
  - ALDOR website
  - includes searchable FAQs
  - Respond within 1 day
- Report any issues to MVD management

#### **MVD Legislative Updates**

#### **Revenue Commissioner Order**

- Issued: September 8, 2021
- Extension of time for obtaining 2021 registrations and paying property taxes on motor vehicles
- Penalty charges for new and renewal registrations extended through the last business day of the subsequent month registration was due
- Licensing office closed any time during normal business hours in month registration was due
- Includes surrendering tags for MLI

- Title Modernization Act
- Waives witness and notarization requirements
   on title documents
- Eliminates 15-day hold on issuance of replacement titles when title can be verified through NMVTIS
- Authorizes ALDOR to collect \$1.50
   commission for processing title applications
- Effective: April 8, 2021



- Exempts electric bicycles from titling, insurance and registration
- Bicycle equipped with pedals, seat, electric motor of less than 750 watts
- Ceases to provide assistance when bicycle reaches speed of 20 mph
- Memo 2021-007 entitled Registration Updates
- Effective: June 1, 2021

- Amends §40-12-248, <u>Code of Ala. 1975</u>
- Removes 4-tag limit on restricted Farm tag issued to truck-tractors
- Allows restricted Forest Products tag to be issued to trucks and truck-tractors over 42K lbs.
- Removes "affidavit" requirement for GVW declaration
- Memo 2021-007 entitled Registration Updates
- Effective: October 1, 2021

- Amends §40-12-264, <u>Code of Ala. 1975</u>
- Increases number of dealer license plates that can be obtained by a licensed used vehicle dealer from 5 to 10 plates
- Effective: October 1, 2021

- Amends §§32-6-210 through 32-6-219, <u>Code of Ala.</u>
   <u>1975</u>
- Allows bonded manufacturers and transporters, including boat manufacturers and transporters, to obtain 20-day temporary tags from ALDOR to transport vehicles
- Defines "self-propelled campers or house cars", to include motor homes, mobile homes or recreational vehicles, and "transporter"
- Effective: October 1, 2021

- Amends §32-6-64, <u>Code of Ala. 1975</u>
- LOC oversight of all distinctive tags except in-state collegiate and military tags
- Distinctive tag application fee equal to cost of preparing tag template - \$65 per ACI
- Allows DOR to require recertification for certain military/veteran tags every 5 years.
  - DD214 or other document prescribed by law or rule
  - Certification from Department of Veterans' Affairs
  - Rule 810-5-1-.232 effective March 2022
- Effective: August 1, 2021



## Act 2021-407 continued

• Creates §32-6-231.2, <u>Code of Ala. 1975</u>

- Allows tags issued to private passenger vehicles, MCs, Pickups and motor homes to display disability decal
- Creates §32-6-155.3, <u>Code of Ala. 1975</u>
  - Bicentennial tag is back with updated Tourism & Travel design
- Effective: January 1, 2022

- Amends §32-11-2, <u>Code of Ala. 1975</u>
- Utility trailers owned by volunteer rescue squads exempt from registration fees and ad valorem taxes
- Issue trailer tag
- Memo 2021-011 Legislative Acts Effective January 1, 2022
- Effective: January 1, 2022

- New code section assigned by LSA
- Exemption for disabled veterans from \$1.25 issuance fee
- Applies to all license plates; not just DV plates
- Effective: January 1, 2022

- Amends §32-6-271 and 280, <u>Code of Ala.</u> <u>1975</u>
- Increases fee from \$.25 to \$1 for firefighter license plates
- Distribution of proceeds:
  - \$.50 to AL Joint Fire Council for firefighter memorial
  - \$.50 to AL Fire College
- Effective: January 1, 2022

- Amends §32-6-350 and 350.1, Code of Ala. 1975
- Distinctive tag for cold war veterans serving from September 2, 1945 to December 26, 1991 (DD214)
- Passenger or pleasure motor vehicle
- \$3 additional fee for initial issuance
- May be personalized for \$50
- Effective January 1, 2022

- Amends §40-12-11, Code of Ala. 1975
  - IRP/IFTA licensing requirements for vehicles engaged in interstate disaster relief may be waived - Effective 4-1-2021
- Amends §40-12-.242.1, <u>Code of Ala. 1975</u>
  - \$50 electric LSV fee Effective 1-1-2022
  - LSVs issued non-interstate tag (810-5-1-.238)
  - Distributed in same manner as other electric vehicle fees

## **Proposed Legislation**

- Amendment to disabled veteran license plate laws
- Provide one free tag to disabled veteran regardless of disability rating
- Disabled veteran tag may be displayed on any private passenger vehicle or motorcycle
- Provide ad valorem tax exemption to disabled veterans with 100% disability rating

#### **Proposed Legislation**

- Allow ALDOR to develop procedures for manufacture, distribution and issuance of license plates, validation decals and placards
- Addresses current law and Attorney General opinion which requires ALDOR to utilize Correctional Industries for validation decal material
- Would permit licensing offices to select registration kiosks that use a different issuance process for print on demand receipts and decals



## **Proposed Legislation**

- Allow ALDOR to determine by administrative rule the characters on license plate or validation decal which designate county of issuance
- Population of Jefferson (01), Mobile (02) and Montgomery (03) counties has changed
- Fewer standard plates issued due to abundance of distinctive license plate categories
- Simplifies ordering, manufacturing and inventory of standard license plates





## **Administrative Rules**

- 810-5-1-.217 License Plate Design Specifications (Effective 11-14-21)
  - Updated design guidelines
- 810-5-1-.202 Government License Plates (Effective 10-15-21)
  - Issuance of government tags through portal
- 810-5-1-.442 Farm and Forest License Plates (Effective 11-14-2021)
  - Incorporated law changes from Act 2021-337
- 810-5-.212 Undercover License Plates (Effective 10-15-2021)
  - Updated guidelines



# Administrative Rules

- 810-5-1-.205 Commitment to Purchase
   Distinctive License Plates
- (Effective 2-7-2022)
  - Updated procedures
- 810-5-1-.207 Motor Vehicle Wreckers (Effective 2-7-2022)
  - New restricted use license plate
- 810-5-1-.215 Vintage Vehicle License Plates (Effective 1-3-2022)
  - Updated procedures



# Administrative Rules

- 810-5-1-.200 FORT System (Effective 1-3-2022)
  - Provide guidelines for qualifying fleets and issuance of FORT license plates
- 810-5-1-.209 Helping Schools Distinctive License Plates (Repealed 2-7-2022)
- 810-5-1-.236 God Bless America License Plates (Repealed 1-3-2022)



#### Fleet Online Registration & Tax (FORT)

- Act 2019-129
- Online portal live on January 1, 2022 (fort.mvtrip.alabama.gov)
- Portal to allow registration and renewal of fleet vehicles (50 or more vehicles less than 12,000 lbs.)
- DOR will calculate ad valorem tax and issue "fleet" license plate
- DOR rule making authority to expand to other vehicles (i.e. IRP)

#### Fleet Online Registration & Tax (FORT)





## **POD Registration Decals**

- Continue with yellow for 2023 registration year and beyond
- Reduces costs and simplifies POD inventory ordering and maintenance
- 1<sup>st</sup> shipment of 2023 decals will begin arriving in December.

#### License Plate Changes

- Memo 2021-009
- Numbering scheme
  - All plates will have 6 or 7 alphanumeric characters
- Disability access decal (Effective January 1, 2022)
  - Tags will not include disability access symbol
  - Blue disability access decal in upper left corner
- No more stacked characters
  - DV, NG, X, UT, TR, TL, etc.
  - Tag type at bottom of tag (i.e. trailer)



#### **License Plate Changes**

- Duplicate Tag Numbers
  - System checks
  - Mark as duplicate and place in surrender box for audit purposes
  - Working to retrieve lost data to keep future duplicates from printing
- Objectionable Tag Numbers
  - Mark discovered objectionable messages for surrender/destruction
  - Working to enhance existing features to ensure objectionable messages are not printed



#### **License Plate Changes**

- Metal Shortage
  - Delayed plate production utilize PROS for temporary
  - Plates mailed directly to registrant unless instructed otherwise
  - Transition using new plates prior to Jan. 1 as needed
- Missing county indicator
  - Some plate orders submitted through PROS were printed without county indicator
  - Issue has been corrected
  - Registrants will receive or have already received corrected plate

#### **Truck License Plate**

- Newly designed plate
- Replaces "X" plates
- May be displayed on truck or truck tractors of any weight
- Use secondary tag type (XA X9) for weight



#### **Motor Home License Plate**

- Newly designed plate
- Replaces "R" plates
- May be displayed on motor homes of any weight
- Use proper secondary tag type for weight
- Do not issue "truck" plates to motor homes



#### **Bus License Plate**

- Newly designed plate
- Replaces "Q" plates
- Fees based on seating capacity
- Use proper secondary tag type
- May be displayed on charitable bus use CB as secondary tag type



#### **Taxi License Plate**

- Newly designed plate
- Replaces "Z" plates
- Fees based on gross vehicle weight
- Use proper secondary tag type


### **Ambulance/Hearse License Plate**

- Newly designed plate
- Replaces "K" plates
- Fees based on population of municipality
- Use proper secondary tag type



### **Forest Products License Plate**

- Act 2021- 337
- Expands "L" tag to truck tractors
- Allows truck or truck tractor transporting forest products to be issued restricted tag
- May be used interstate
- Admin Rule 810-5-1-.442



# **Tow Truck**

- New restricted plate
- Allows wreckers (i.e. tow trucks) to transport disabled vehicles
- May be used interstate
- Registration fees based on unladen gross vehicle weight of truck
- Admin Rule 810-5-1-.207



# Yard Truck

- Newly designed restricted plate
- Previous "XL" or "mule" tag
- Primarily used to move or relocate trailers
- Limited to 15-mile operation within incorporated municipality
- Registration fee \$300
- Admin Rule 810-5-1-.230



### Trailer

- Newly designed plate
- May be displayed on all trailer types (utility trailer, travel trailer, semitrailer)
- Use correct secondary tag type
- Admin Rule 810-5-1-.240



### **Disability Access Parking Privileges**

- Permanent placard expires in 2022
  - Recertification required for reissuance (Form MVR 32-6-230)
    - Physician recertification not needed
- Admin rule 810-5-1-.225
- Memo 2021-009 & 2021-011



### **Disability Access Decal**

- May be displayed in upper left corner of most license plates
- Blue disability access print on demand decal on registration receipt



- Same format as "regular" POD registration receipt
- Memo 2021-009 & 2021-011



# Tag Receipt Redesign

- Receipt includes a barcode and additional area to capture all county fees/taxes
- Effective October 2021
- Memo 2021-007
- Upcoming revision may be needed

# **Tag Receipt Redesign**

ALABAMA DEPARTMENT OF REVENUE MOTOR VEHICLE REGISTRATION TAG AND TAX RECEIPT MVR 40-12-253B (9-20)

### ALABAMA LAW REQUIRES ORIGINAL, PHOTOCOPY OR ELECTRONIC VERSION OF THIS RECEIPT TO BE AVAILABLE WITHIN THE VEHICLE AT ALL TIMES.

TAG INFO				VEHICLE INFO			
Tag Number Issuing County Municipal Code Purchase Price Tag Year	58K1234 SHELBY 7 \$22,400 2021	Expiration Date Issue Date Date Acquired Ad Val. Start Date Tag Type STT	05/21/2021 05/21/2020 11/14/2014 06/01/2020 PC 0	Make Year Model Color Fuel Type Title State	TOYT 2015 TACOMA 42 BLACK STND AL	VIN DGVW (2 ACCESS CAB Title App # Class Code Body Type	5TFTX4CN9FX123456 8000 4 CYL E3133211234 4 TR
Num. of Months	Tax Tag 12 12	5 SAMOLIA		Assessed Value	\$1,540.00	Market Value	\$16,576.00

SMITH JONATHAN WILLIAM 1234 MAIN STREET BIRMINGHAM, AL 35555



State Sales Tax	\$000,000,00	A/V Credit	\$000,000.00	Citation	\$000,000.00
County S/Tax	\$000,000.00	A/V Penalty	\$000,000.00	Interest	\$000,000.00
City S/Tax	\$000,000.00	Total Ad Valorem	\$000,000.00	MLI Fee	\$000,000.00
PD Other State	\$000,000.00	Trans Fee	\$000,000.00	Local Fees	\$000,000.00
Total Sales Tax	\$000,000.00	Affidavit Fee	\$000,000.00	Total Tag	\$000,000.00
State Ad Valorem	\$000,000.00	Additional Fee	\$000,000.00	Mall Fee	\$000,000.00
County A/V	\$000,000.00	License Fee	\$000,000.00	Metal Tag Fee	\$000,000.00
City A/V	\$000,000.00	Issuance Fee	\$000,000.00	Total Tag & Tax	\$000,000.00
School A/V	\$000,000.00	Penalty	\$000,000.00	Title Fee	\$000,000.00
Other A/V	\$000,000.00	Electric/Hybrid Fee	\$000,000.00	Total Paid	\$000,000.00
	Time Issued	Clerk ID	Drawer #	Method of Payment	
	10:30 AM	U33	27	CC	



# **Disposal of Unused Material**

- Examiners of Public Accounts excess POD materials may be destroyed in the same manner as any damaged or misprinted materials if adequately documented for audit purposes
- Contact MVD regarding month decals
- Contact MVD to arrange ACI pick-up of surrendered and unissued tags once audited



# **United Ability**

- New Generic Distinctive Plate
- Issued beginning September 1, 2021
- See Memo 2021-008 for additional information





# Help End Epilepsy

- New Distinctive Plate
- Issued beginning September 1, 2021
- See Memo 2021-008 for additional information





# **Standard License Plate**

- Initial shipment should have been received by licensing offices
- Supplemental shipments to follow in April & July 2022
- Issuance beginning 2022



### **God Bless America License Plate**

• Will be reissued beginning January 2023



# Cold War Tag

- Available for issuance using PROS beginning January 1, 2022
- Must present copy of Cold War Recognition Certificate with recipient's name or DD214



# **Spay-Neuter**

- Redesigned Plate
- Issuance beginning 2022



### **Ronald McDonald House Charities of AL**

- Redesigned Plate
- Issuance beginning 2022



# **Bicentennial License Plate**

• Reissued beginning January 1, 2022

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- Slight change in design by Tourism & Travel
  - Delay in manufacturing due to metal shortage
    - Existing inventory can be used
    - Existing registrations can be renewed





# **IRP Apportioned Plate**

- Issued by MVD
- Five Year Plate reissued January 1, 2022
- Annual registration evidenced by registration receipt





### Federal Heavy Vehicle Use Tax

- Rule 810-5-1-.233 provides the following evidence may be submitted:
  - IRS stamped schedule 1 form 2290
  - Schedule 1 with eFile watermark
  - Schedule 1 and one of the following:
    - Photocopy of both sides of cancelled check
    - Bank statement indicating amount of tax paid
    - Electronic acknowledgment of payment
    - IRS printout of the taxpayer's account showing the amount of tax paid



### Federal Heavy Vehicle Use Tax

- ALDOR webservice to electronically verify FHVUT
- Webservice sends VIN, FEIN, tax year, and weight to participating IRS service providers
- Service provider responds with "yes" or "no" and error message, if applicable
  - Ex. registered and reported weight discrepancies
- Implemented in May 2021
  - 3 participating IRS service providers
  - County system vendors implementing soon
  - Eliminates paper processing

# **ALVerify**

- Webservice to verify driver and non-driver data
- Deceased driver flag added to the webservice
- Use when ALVerify is normally used
- Goal is to eliminate issuance and reissuance of registrations to deceased individuals
- Use when reissuing license plates to veterans



# **Government Tag Portal**

- Allow government agencies (cities, counties, state, PUDs and VFDs) to electronically submit applications and payment for tags
- Will eliminate the current paper process
- Vehicles owned by law enforcement agencies must be properly titled and registered with government tag before they are eligible for undercover tags (Rule 810-5-1-.212)

# **Mandatory Liability Insurance**

- Over \$13M reinstatement fees collected by licensing offices in FY2021
  - 15% of fees may be used by licensing office (32-7A-12)
- MLI calls answered by ALDOR taxpayer assistance group (TAG)
- Enhancement to allow insurers ability to respond to MLI cases

# Title Updates



- 810-5-75-.30 First Title for a Rebuilt Vehicle (Repealed 04-12-21)
- 810-5-75-.65 Appointments, Revocations and Denial of Authority to Act as a Manufactured Home Designated Agent of the Department (Repealed 10-15-21)



- 810-5-75-.28 Application for Certificate of Title to a Rebuilt Vehicle (Amended 04-12-21)
  - Updated procedures
- 810-5-75-.34 Title Obtained Under Surety Bond (Amended 05-05-21)
  - Allows for titles to be issued under surety bond to salvage vehicles
  - Bond amount must be:
    - 25% of the bond amount for vehicles less than 10 model years old
    - 20% of the bond amount for vehicles ten 10 or more model years old

- 810-5-75-.36 Responsibilities of Designated Agents (Amended 04-12-21)
  - Updated procedures to require a bill of sale be submitted with applications to transfer title for all retail or casual sales
- 810-5-75-.42 Dealer Designated Agent Records (Amended 01-03-22)
  - Updated procedure for records retention
    - DA must securely maintain original title application and supporting documents for at least six (6) months & electronically for five (5) years from date of the electronic submission of the documents



- 810-5-75-.40 Requirement for Names and Signatures on Title Applications, Title Assignments and Motor Vehicle Registrations (Amended 10-15-21)
  - Updated procedures to remove notarization requirement for signatures and allow electronic signatures

- 810-5-75-.48 Junk, Parts Only and Scrap Motor Vehicles (adopted 05-05-21)
  - Updated procedures
  - Includes procedures for utilizing Scrap Portal
- 810-5-75-.54 Application for Certificate of Title for a Stolen Unrecovered Vehicle (adopted 01-14-21)
  - Updated procedures

- 810-5-75-.47 Application for Certificate of Title Under the Motor Vehicle Lemon Law (Manufacturer Buyback (Adopted 04-12-21)
  - Updated procedures
  - Created the Manufacturer Buy Back Application (MVT 8-20A)
- 810-5-75-.59 Application for Assigned Vehicle Identification Numbers (Adopted 04-12-21)
  - Updated procedures

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# **Federal Odometer Law**

- National Highway Traffic Safety Administration (NHTSA) Rule RIN 2127-AL39 (October 2019)
- Effective January 1, 2021
- Odometer Certifications
  - Allow for electronic signatures
  - Extends certifications from 10 to 20 years
  - Only affects vehicles with a year model 2011 and forward

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# **Title Document Upload**

- Mandatory November 1, 2021
- Allows electronic submission of title packages
  - Must stamp or write SURRENDERED on face of title
  - Must maintain paper documents for at least six (6) months & electronically for five (5) years
  - Admin Rule 810-5-75-.42 (Effective January 3, 2022)
- Two document upload processes
  - Batch upload via SFTP Available Oct. 2020
  - Per application in ALTS Available Apr. 2021
- Benefits
  - Eliminates mail processing costs
  - Eliminates lost paperwork
  - Eliminates mail processing time

### Example of Title Stamped "SURRENDERED"





### **Title Document Upload**

- Document Prep Order does not change
- Proper order of scanned documents :
  - 1st Signed/dated title app or resubmission document
  - 2nd Title document (stamped surrendered) or primary supporting document
  - 3rd Supporting documents
- Upload daily with normal reconciliation process



# **Title Document Upload**

- Statistics as of December 1, 2021:
  - 1,900+ designated agents uploading electronically
  - All 67 licensing official offices participating
  - 95% of work uploaded electronically
- Contact your system vendor or MVD if you have questions


## **ALTS Lockout Messages**

- Applications over 30 days old will result in lockout
  - Saved In Progress (Not completed)
  - Completed (No payment)
  - Submitted (No Documents)
- Rejected applications will result in lockout if not resubmitted within 30 days from date of rejection
- Each application may be placed on "Hold" by agent for an additional 30 days



# **NMVTIS Integration**

- NMVTIS Webservice
  - Validate out of state title information
  - Verify liens (when available)
  - Check for Brands (i.e. Junk, Salvage, Rebuilt, etc.)
  - NICB Stolen Vehicle Check
- Proposed implementation date: April 2022
- Will be used as pre-Qualifier in ALTS, SCRAP, Surety Bond, and Unclaimed Portals



## **Electronic Lien & Title (ELT)**

- Electronic signatures done
- Title document upload ongoing
- NMVTIS integration April 2022
- Public Portal record and release liens electronically – Spring 2022
- Manufacturer statement of origin Summer 2022
- Dealer transfers Fall 2022

#### Public Title Portal (https://title.mvtrip.alabama.gov/)

- Check Application Status and Undeliverable Titles
  - Applications Currently Available
    - Replacement (Form MVT 12-1)
    - Add, Transfer, and Continue Lien (Form MVT 20-1 & MVT 5-64)
- Applications Coming in 2022
  - Release Lien (Form MVT 5-63)
  - Salvage (Form MVT 41-1)
  - Stolen-Unrecovered (Form MVT 40-1E)
  - Rebuilt Owner Retention (Form INV 26-15)
- Non-DAs can apply, submit (pay), sign and upload documents for replacement titles



#### **Future Enhancements**

#### • ALTS-4000

 Add lienholder Yes/No radio button to the ALTS prequalifier screen to help prevent lienholder being left off

#### • ALTS-4527

- Print purchase date on titles
- ALTS-4627
  - Add data fields in ALTS Vehicle Trim Package & MSRP
  - Trim package available in VIN editor



# Licensing & Compliance Updates



- 810-5-12-.06 (Buyer's Identification Cards for Sales at Salvage Pools or Salvage Disposal Sales) amended 10-15-21
- 810-5-75-.52 (Designated Agent Appointments) amended 10-15-21
- 810-5-75-.60 (Revocation of License or Authority to Act as Designated Agent or Title Service Provider) amended 10-15-2021

#### **Master Dealer Regulatory License**

- 4500 license issued- 2021 license year
- "Search License"- search status of individual license or download database into Excel spreadsheet





### License Compliance

- No more wholesale-only dealers
- No person, except a licensed dealer, may sell vehicle without title reflecting person as owner
- Report dealer, designated agent, auction, offsite, title service provider and dismantler license violations to MVD
- MVD will investigate and work with local license inspectors and law enforcement



#### **Dealer License Plates**

- Link to tag application in Motor Vehicle License system
- Privilege license must be verified before issuance
  - Dealer must provide privilege license or
  - MVD must verify through privilege license file provided by county each day



#### **Privilege License File**

- State regulatory license must be provided to county before privilege license is issued
- Privilege license file should be uploaded to MVD SFTP site each business day
- MVD will verify issuance of a county business privilege license prior to the issuance of dealer tag or offsite sale license



#### **Dealer License Plates**

- Dealer may obtain "standard" tags
- Dealer must present ownership documents (MSO or reassigned title)
- Vehicle must be in dealer inventory
- Vehicle must be "inspected" by licensing official
- Licensing official cannot collect ad valorem or sales tax on vehicle in dealer inventory



#### **Dealer Temporary Tags**

- ALDOR issues 20-day temporary tags to Dealer, Transporter or Manufacturer
- Entity must be bonded
- Phasing out "blue" 20-day tags
- Will use stock provided by MVD
- Will issue using PROS



- Online training courses for:
  - Designated agents
  - Licensing Offices
  - IRP/IFTAregistrants





- Will use MVTRIP login
- Require all new users to take courses and existing users to recertify
- System tracks progress and provides certificates for completion
- Review users in CAPSLock disable users immediately when no longer employed

#### MVTRIP

Motor Vehicle Division License Training Portal

⊟ Home Help Contact Us Department of Revenue Home

#### You are currently using guest access (Log in

#### Motor Vehicle Division License Training Portal



Welcome to the Alabama Department of Revenue (ADOR) Motor Vehicle Division License Training Portal.

The designated agent training is self-paced, web-based training tool for designated agents who will use the Alabama Title System (ALTS) to process Alabama title applications.

The training program is presented in 10 self-paced modules. At the end of each module, there will be a short test on the content in the module. You will have multiple attempts to complete each module successfully and to review the material in which you may need additional help based on the questions that you missed.

Once you successfully complete the course, you will receive your ALTS system credentials and can begin processing title applications. We hope you have a great training experience. Please contact the Motor Vehicle Division if you have any questions.







The following topics will be covered in this course:

- Alabama Title Law Exemptions
- Designated Agent Responsibility
- Driver Protection Privacy Act (DPPA)

Upon completion of this course, designated agents will be able to:

- Demonstrate knowledge of the Alabama Title Law Exemptions
- Understand the Designated Agent Responsibility
- Utilize the Driver Protection Privacy Act

Course 1 Introduction

= General Exemption







