

**Alabama Licensing
Officials Conference
December 7, 2022**

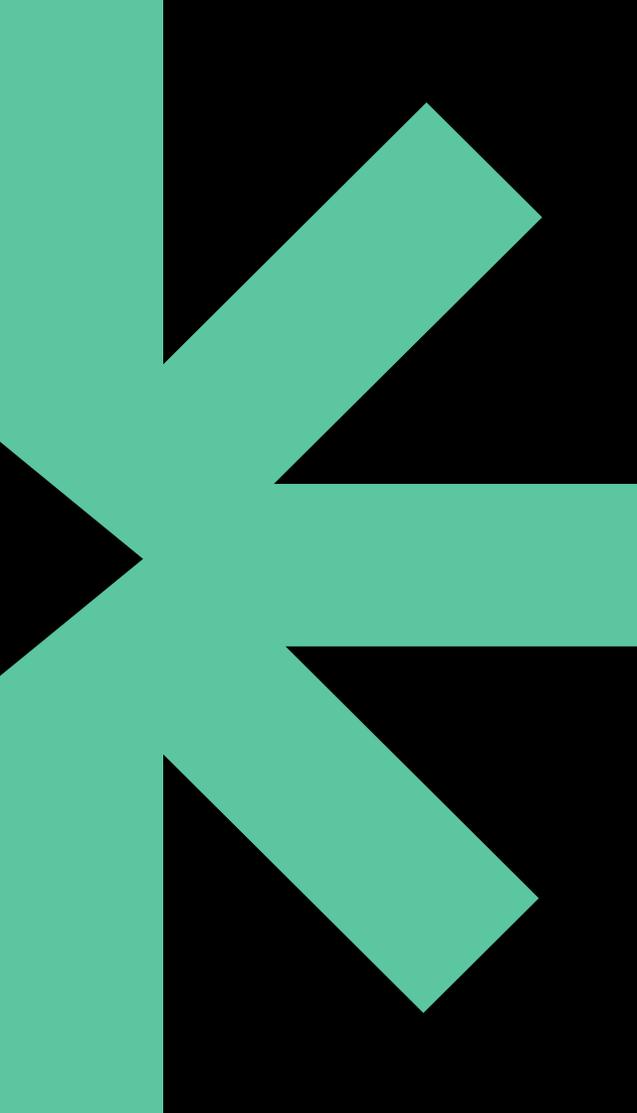


Registration Updates

MVD Org Structure

- MVD Admin
 - Jonathan Lawrence, Asst. Director
 - Lisa Blankenship, Title/Licensing Manager
 - David Baxley, Registration Manager

MVD Registration Org Structure

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- Registration Section
 - David Baxley, Registration Manager
 - Troy Thigpen, Manager
 - Trishawn Bell, Motor Carrier Services Supervisor
 - Registration Subject Matter Experts (SME)
 - Anita Craig
 - Amanda Fleming
 - Lakeyshee Snow is point of contact for inventory



Legislative Act 2022-006

- Amends §40-12-248, Code of Ala. 1975
- Allows for usage of forest products license plate on trucks or truck tractors owned and used by persons for activities reasonably related to the harvesting and processing of forest products.
- Transporting of forest products and forest product harvesting equipment.
- Effective: April 4, 2022



Legislative Act 2019-350

- Amends Chapter 23, Code of Ala. 1975
- Provides for the enforcement of toll violations through the non-renewal of a vehicle's registration
- Toll authority notifies licensing official regarding registration "hold"
- Owner may appeal to district court (temporary tag may be issued)
- Effective: January 1, 2024

Legislative Act 2019-2

- Effective January 1, 2020
- Increased registration fee for electric and plug-in hybrid vehicles
- On July 1, 2023 and every fourth year thereafter, the additional license tax and registration fee specified in the act shall increase by \$3.00



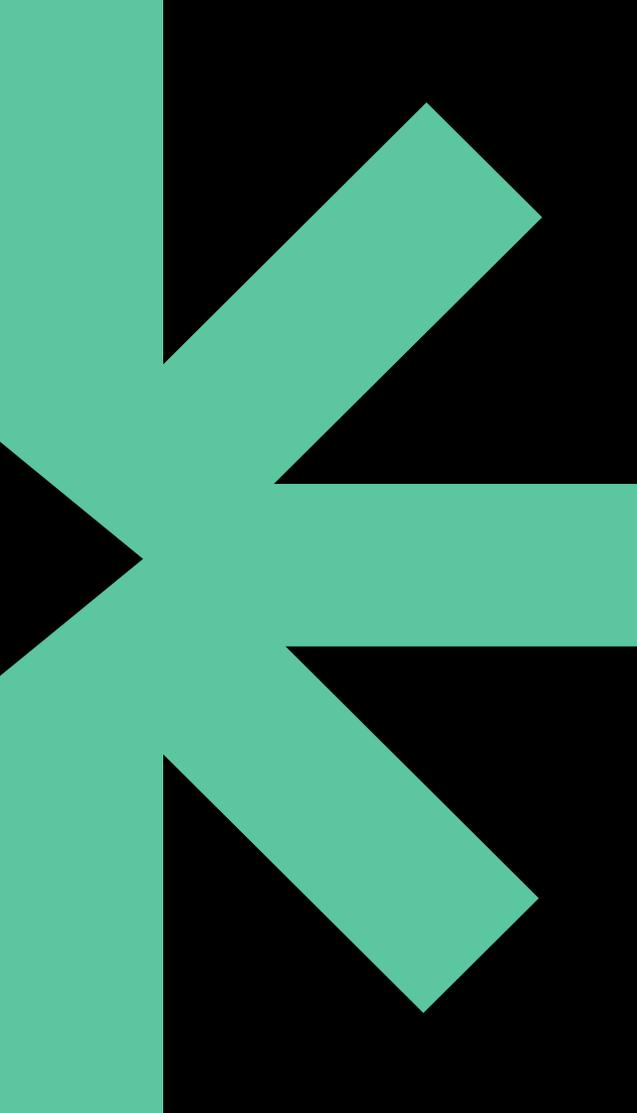
Administrative Rules

- 810-5-1-.223 Off Road Machinery and Equipment
(Effective 4-14-2022)
- 810-5-1-.230 License Plates for Yard Trucks
(Effective 8-14-2022)
- 810-5-1-.232 Military and Veteran Related License Plate Eligibility
(Effective 3-17-2022)



Administrative Rules

- 810-5-1-.239 Registration of Vehicles Used Exclusively To Transport Raw Cotton
(Effective 3-17-2022)
- 810-5-1-.243 Registering Pickup Trucks for Personal or Agricultural Use
(Effective 8-8-2022)
- 810-5-1-.245 Operation of Private Passenger Vehicles by Non-Residents
(Effective 8-14-2022)



POD Registration Decals

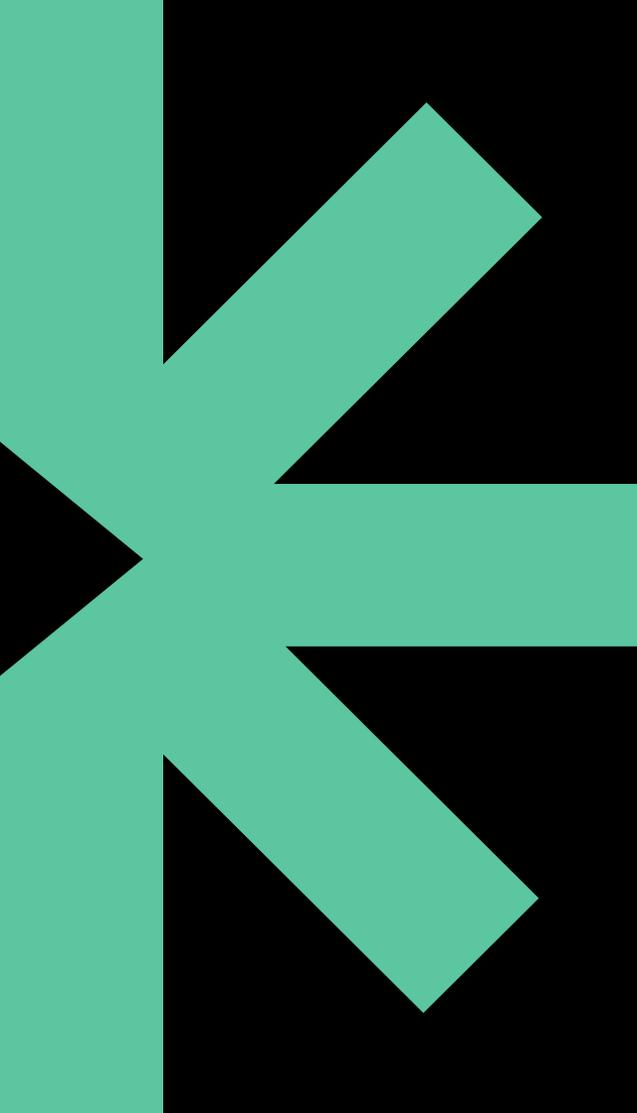
- Continue with yellow for 2024 registration year and beyond
- Reduces costs and simplifies POD inventory ordering and maintenance
- 1st shipment of 2024 decals will begin arriving in December.

Disability Access Decal

- May be displayed in upper left corner of most license plates
- Blue disability access print on demand decal on registration receipt
- Same format as “regular” POD registration receipt
- Memo 2021-009 & 2021-011



Disposal of Unused Material

- 
- Examiners of Public Accounts - excess POD materials may be destroyed in the same manner as any damaged or misprinted materials if adequately documented for audit purposes
 - Contact MVD regarding month decals
 - Contact MVD to arrange ACI pick-up of surrendered and unissued tags once audited

Ambulance License Plate

- Newly designed plate (See Memo 2022-005)
- Replaces “Ambulance/Hearse” plates
- Fees based on population of municipality
- Use proper secondary tag type (K1 – K4)
- Began issuance October 1, 2022



Hearse License Plate

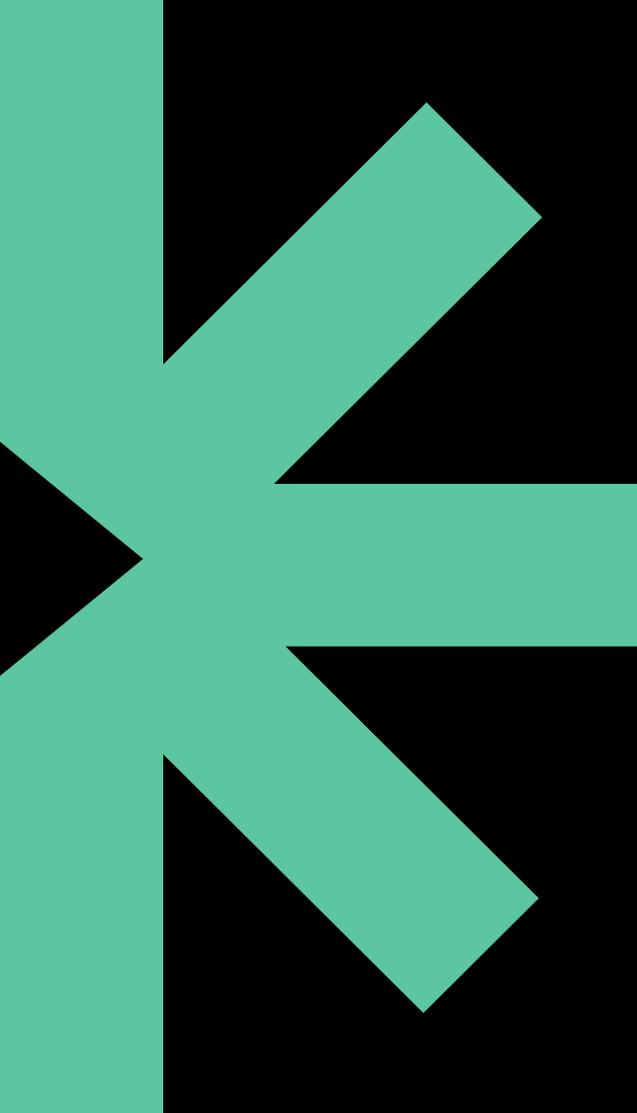
- Newly designed plate (See Memo 2022-005)
- Replaces “Ambulance/Hearse” plates
- Fees based on population of municipality
- Use proper secondary tag type (K1 – K4)
- Began issuance October 1, 2022



God Bless America License Plate

- Legislative Oversight Committee voted to approve delaying redesign/reissuance until 2025
- Authority under Section 32-6-62, Code of Ala. 1975
- Eases material shortage pressure and allows for manufacturing/postage savings





Disabled Veteran Plates

- Disability rating of 10% to 50% (Section 40-12-244)
 - First plate is exempt from registration and plate issuance fees NOT exempt from ad valorem taxes.
 - All applicable fees are due for subsequent license plates
- Disability rating of 51% and higher or vehicle has special mechanical control devices (Section 32-6-130)
 - First plate is exempt from registration and plate issuance fees NOT exempt from ad valorem taxes.
 - Subsequent license plates have an annual fee of \$5.00
- Vehicle all or partly paid for by US Dept. of Veteran Affairs (Section 40-12-254)
 - All license plates are exempt from registration fees and ad valorem taxes
- Not required to obtain DV license plate to claim fee exemptions/reductions

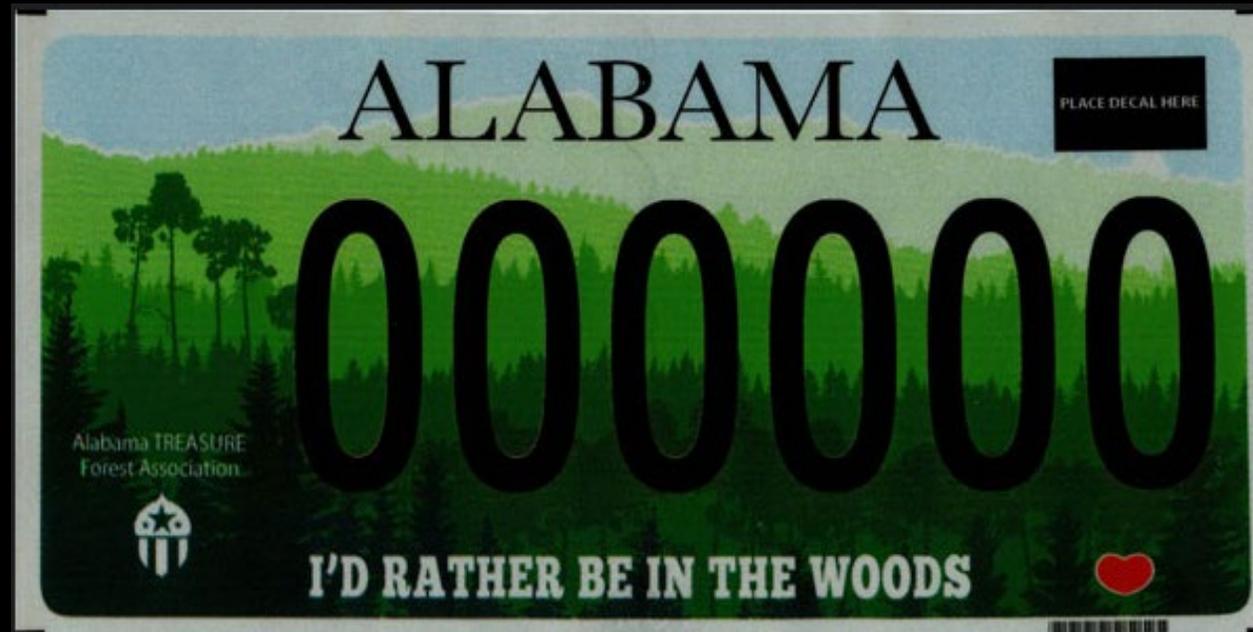
National Guard Low

- Changing back to stacked characters for low numbered plates ONLY (Memo 2022-005)
- Issued October 1, 2022



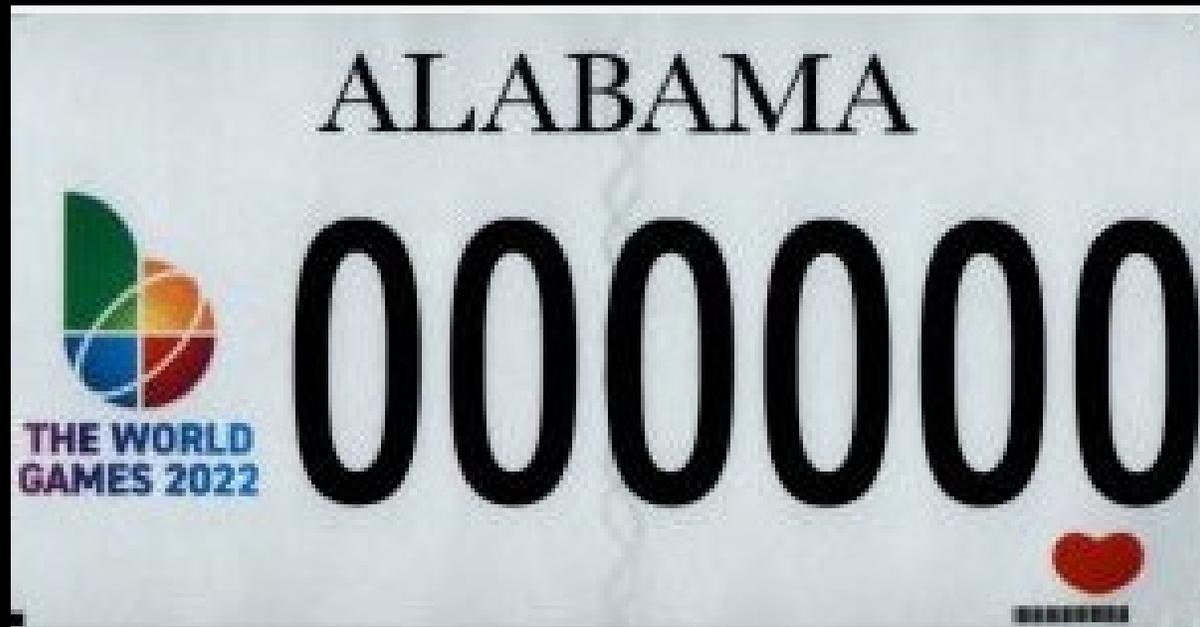
Alabama Treasure Forest

- Redesigned Distinctive Plate
- Issued beginning May 1, 2022
- See Memo 2022-002 for additional information



The World Games 2022

- New Distinctive Plate
- Issued beginning May 1, 2022
- See Memo 2022-002 for additional information



Calhoun Community College

- New Distinctive Plate
- Issued beginning May 1, 2022
- See Memo 2022-002 for additional information



Gadsden State Community College

- New Distinctive Plate
- Issued beginning May 1, 2022
- See Memo 2022-002 for additional information



Vulcan Park and Museum

- New Distinctive Plate
- Issued beginning October 1, 2022
- See Memo 2022-005 for additional information



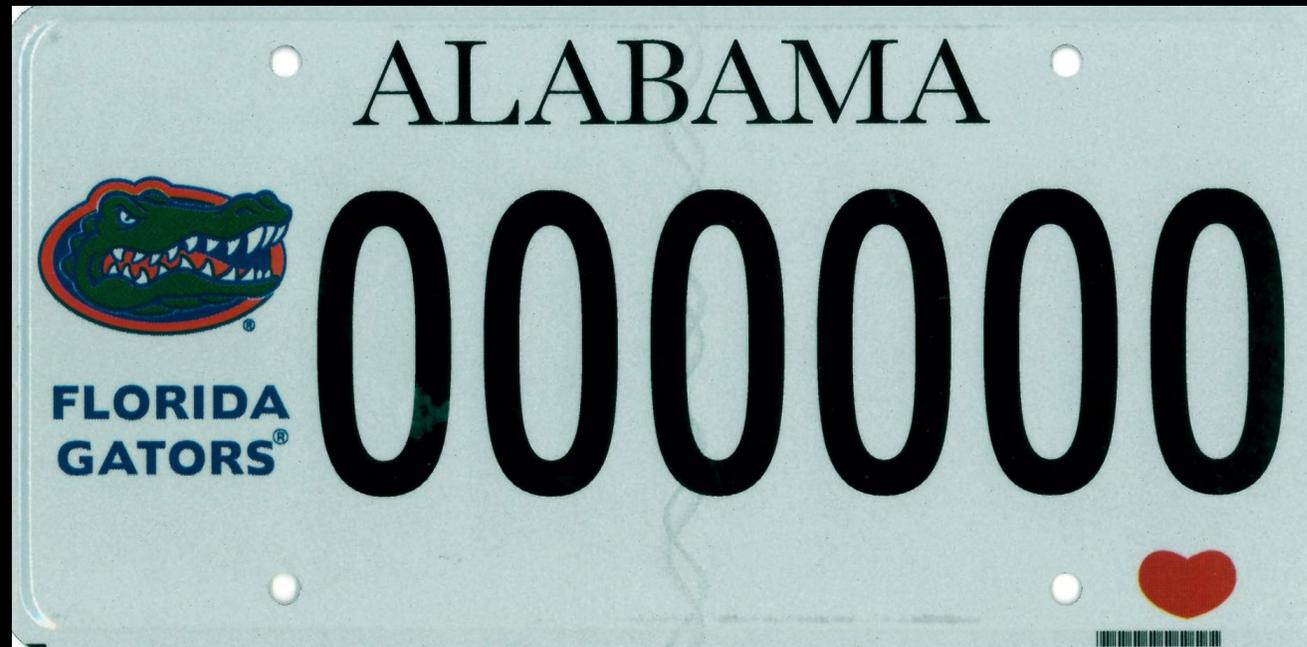
Oneonta Redskins

- New Distinctive Plate
- Issued beginning October 1, 2022
- See Memo 2022-005 for additional information



University of Florida

- New Distinctive Plate
- Issued beginning October 1, 2022
- See Memo 2022-005 for additional information



Supporting Our Sherrifs

- New Distinctive Plate
- Issued beginning December 1, 2022
- See Memo 2022-007 for additional information



Redesigned Plates for January 1, 2023 (Memo 2022-008)

- Educator/Retired Educator -



- Fighting Cystic Fibrosis -

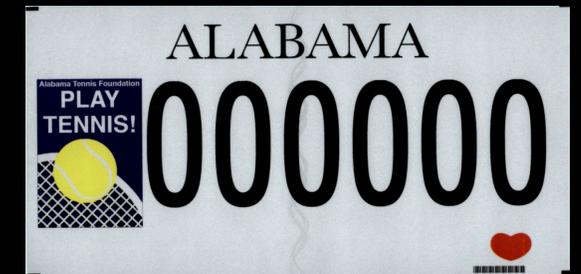
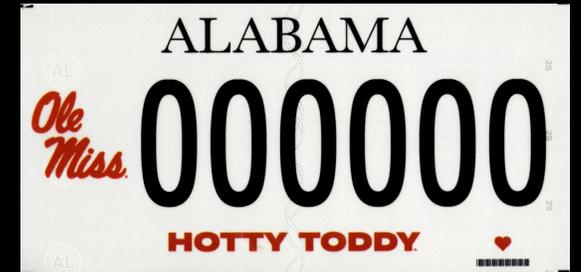


- Fraternal Order of Police -



Redesigned Plates for January 1, 2023 (Memo 2022-008)

- Mending Kids Heart -
- University of Mississippi -
- Alabama Tennis Foundation -



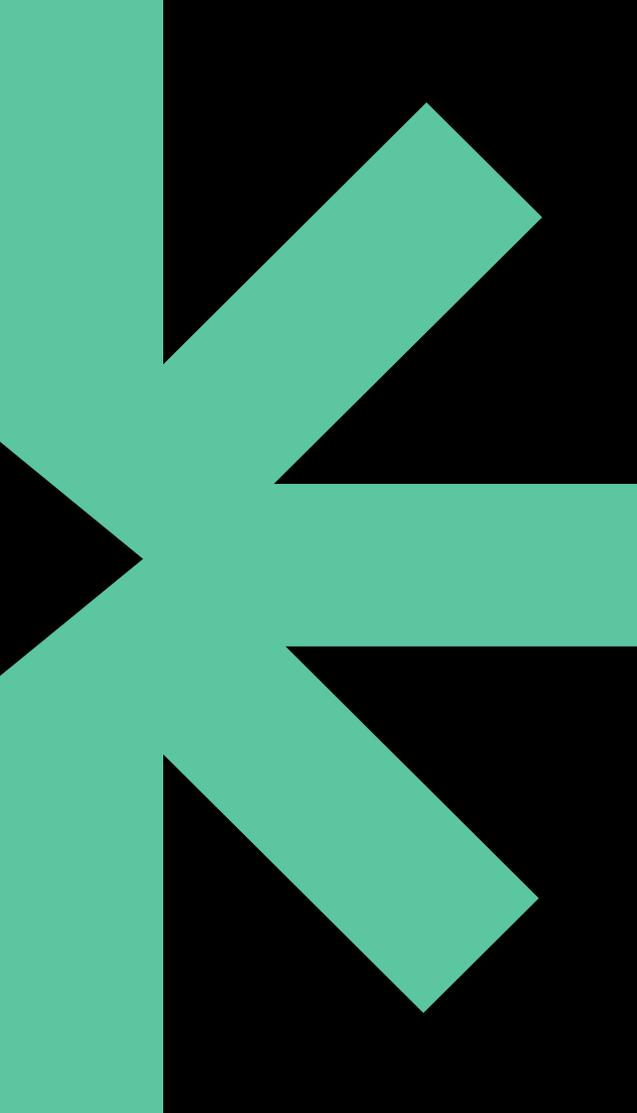
Redesigned Plates for January 1, 2023 (Memo 2022-008)

- Stop Domestic Violence -
- Firefighter -



Plates That Have Been Discontinued

- Rotary Club
- Civitan Club
- Square and Round Dance Club
- Nascar
- Dale Earnhardt
- Richard Petty
- Nascar Track
- Chase Elliot



Plates That Have Been Discontinued

- Clint Bower
 - Dale Earhardt Jr.
 - Jimmie Johnson
 - Kevin Harvick
 - Kyle Busch
 - Martin Truex Jr.
 - Kings Home
-
- See Memo 2022-008 for additional information

Federal Heavy Vehicle Use Tax

- Rule 810-5-1-.233 provides the following evidence may be submitted:
 - IRS stamped schedule 1 form 2290
 - Schedule 1 with eFile watermark
 - Schedule 1 and one of the following:
 - Photocopy of both sides of cancelled check
 - Bank statement indicating amount of tax paid
 - Electronic acknowledgment of payment
 - IRS printout of the taxpayer's account showing the amount of tax paid



Federal Heavy Vehicle Use Tax

- ALDOR webservice to electronically verify FHVUT
- Webservice sends VIN, FEIN, tax year, and weight to participating IRS service providers
- Service provider responds with “yes” or “no” and error message, if applicable
 - Ex. registered and reported weight discrepancies
- Implemented in May 2021
 - 3 participating IRS service providers
 - Eliminates paper processing

Government Tag Portal

- Allow government agencies (cities, counties, state, PUDs and VFDs) to electronically submit applications and payment for tags
- Will eliminate the current paper process
- Vehicles owned by law enforcement agencies must be properly titled and registered with government tag before they are eligible for undercover tags (Rule 810-5-1-.212)
- Target date for rollout is March 2023



Mandatory Liability Insurance

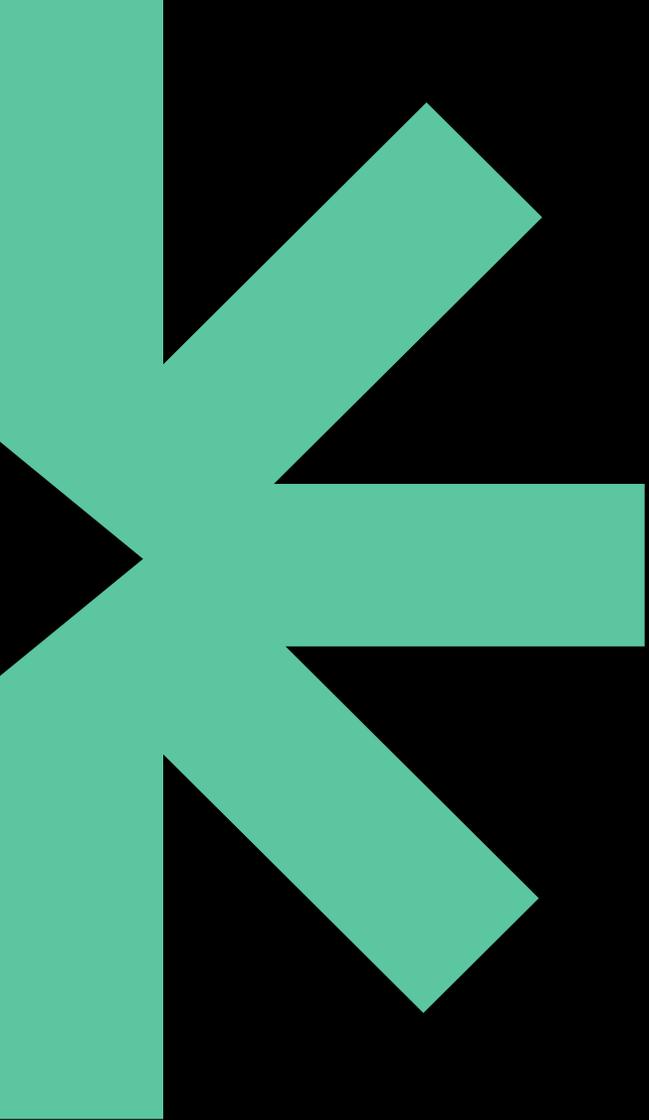
- \$10.7M in reinstatement fees collected by licensing offices in FY2022
 - 15% of fees may be used by licensing office (32-7A-12)
- MLI calls answered by ALDOR taxpayer assistance group (TAG)
- Enhancement to allow insurers ability to respond to MLI cases (March 2023)

PROS

- Personalized plate messages are being manually reviewed by MVD staff
- Messages denied are marked as “unavailable”
- Allow up to 5 minutes for review

Questions





Title Updates



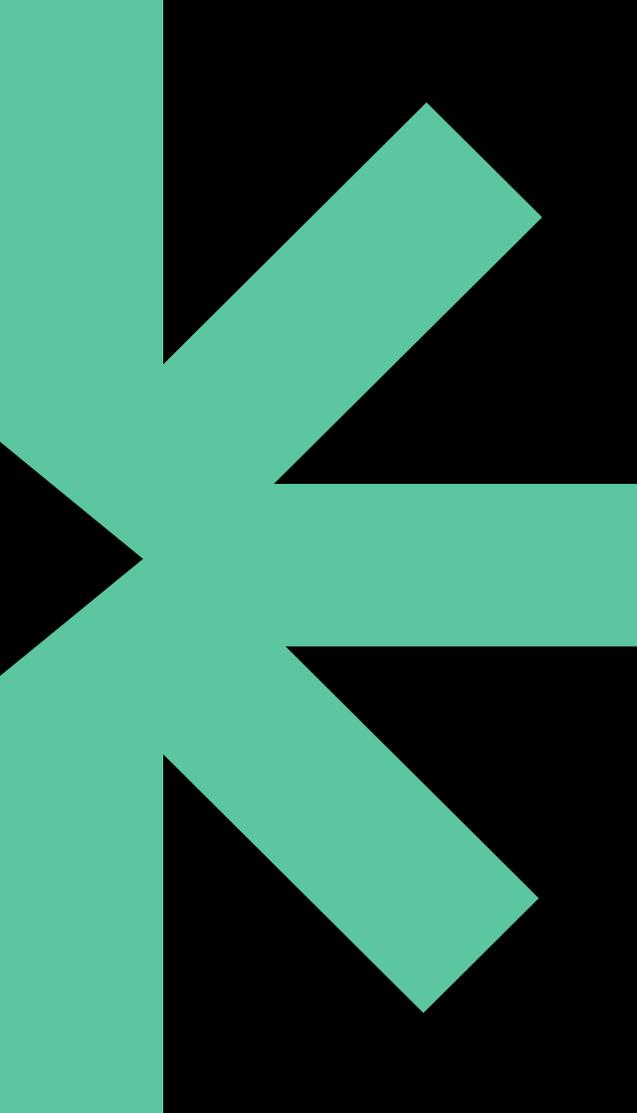
MVD Org Structure

- Title Section
 - Lisa Blankenship, Title/Licensing Manager
 - Vacant, Manager
 - Vacant, Examination Supervisor
 - Vacant, Customer Service Supervisor
- Dealer License & Compliance
 - Maetasha Mitchell, Manager
- Title Subject Matter Experts (SME)
 - Allyson Ward
 - Pam Shelby



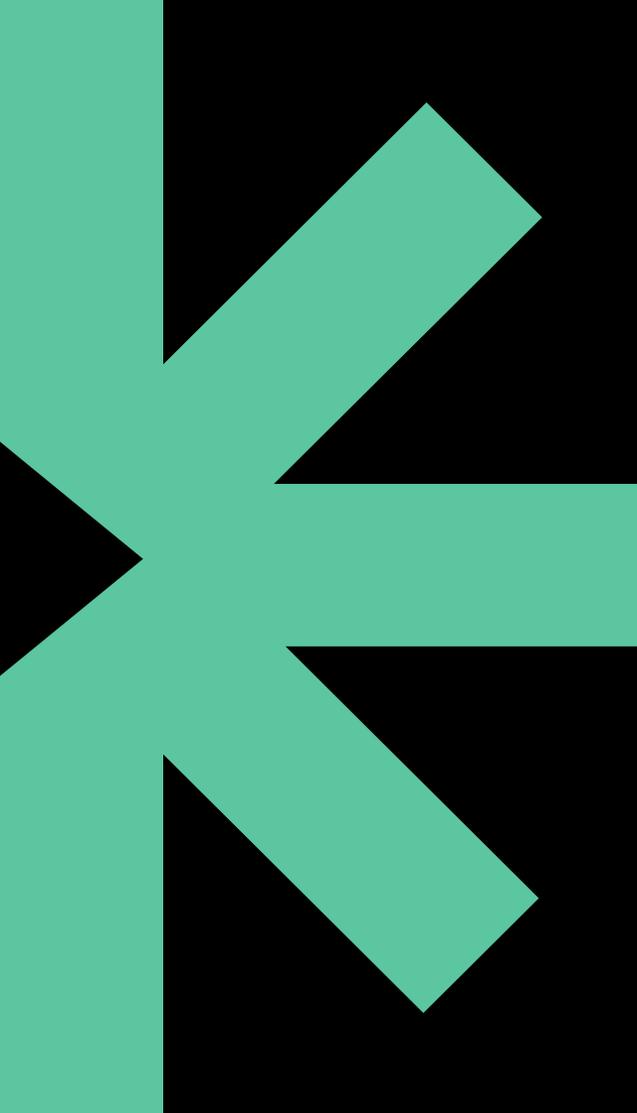
MVD Notifications

- MVTRIP Notices
 - Must have MVTRIP (CAPSLock) account
 - Each user should have their own email
 - Includes memos, announcements, orders, etc.
- DOR Administrative Rule Hearings
 - Sign up on ALDOR website to receive notices
 - DOR must review all rules every 5 years
 - MVD Rules on website



Contact Us

- MVD Customer Service: 334-242-9000
 - Option 1 – ALEA
 - Option 2 – MLI
 - Option 3 – Registration/IRP
 - Option 4 – Titles
 - Option 5 – Dealer License



Contact Us

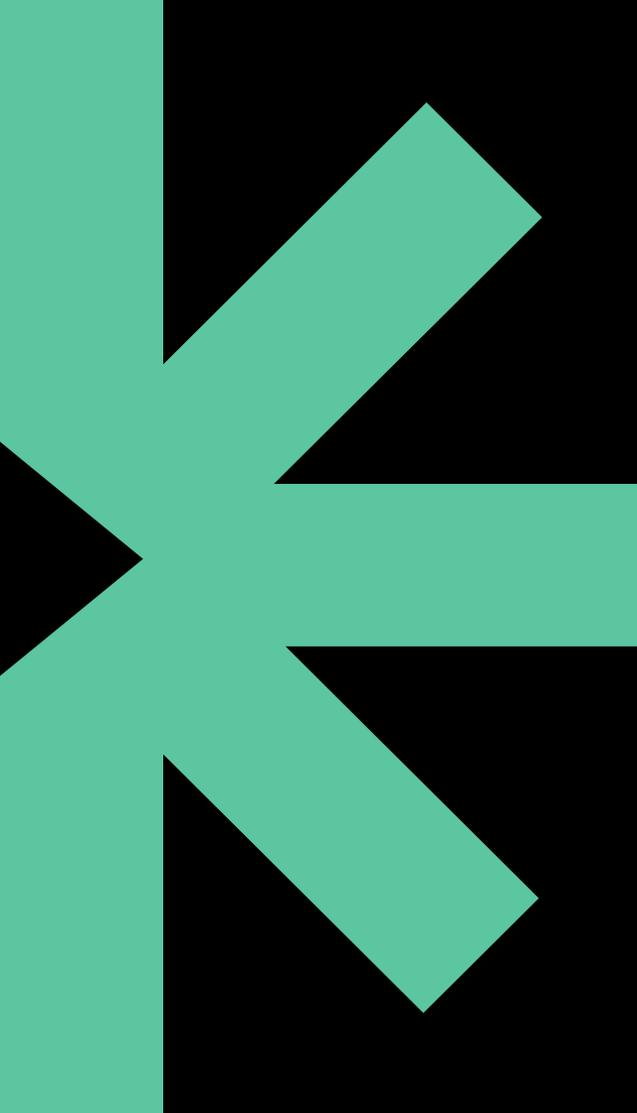
- Email: MVD@revenue.alabama.gov
 - Not monitored – use only when instructed
- Help Center
 - ALDOR Website
 - Includes searchable FAQs
 - Respond within 1 day
- Report any issues to MVD management



Legislation

ACT 2022-144

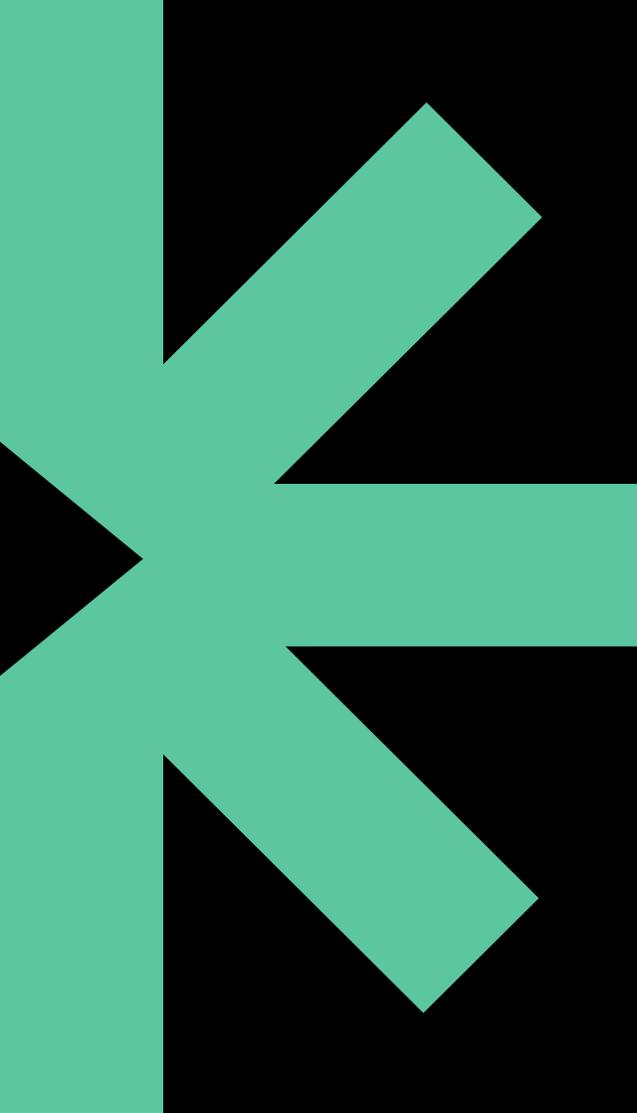
- Vessels over 18 feet and under 26 feet, constructed after December 31, 2023, must obtain a certificate of title issued by ADOR.
- Owners of vessels greater than 26 feet may voluntarily apply for title.
- Effective: January 1, 2024



Vessels

ACT 2022-144

- Application fee \$25
 - \$5 local licensing official
 - \$20 general fund
- Administrative Rules
 - Designated Agents
 - Application Guidelines



NMVTIS Integration Update

- NMVTIS Webservice
 - Validate out of state title information
 - Verify liens (when available)
 - Check for Brands (i.e. Junk, Salvage, Rebuilt, etc.)
 - NICB Stolen Vehicle Check
- Will be used as pre-qualifier in ALTS, SCRAP, Surety Bond, and Unclaimed Portals
- NMVTIS Help desk



Title Document Upload

- Reminder
 - Must stamp or write SURRENDERED on face of title
 - Must maintain paper documents for at least six (6) months & electronically for five (5) years
 - Admin Rule 810-5-75-.42 (Effective January 3, 2022)
- Benefits
 - Eliminates mail processing costs
 - Eliminates lost paperwork
 - Eliminates mail processing time

Example of Title Stamped “SURRENDERED”

 STATE OF ALABAMA
DEPARTMENT OF REVENUE

CERTIFICATE OF TITLE FOR A VEHICLE

TITLE NO.	VEHICLE IDENTIFICATION NUMBER	TRANS CODE	DATE ISSUED
[REDACTED]	[REDACTED]	01	02/13/2017
YR. MODEL	MAKE	MODEL	BODY TYPE
2013	NISS	SENTRA	4D
CYL.	USED	DEMO	PURCHASE DATE
04	XX		01/26/2017
		NO. LIENS	COLOR
		1	GRY
			ODOMETER
			024440

NAME(S) AND MAILING ADDRESS OF OWNER(S)
[REDACTED]

MAIL TO
[REDACTED]

RESIDENT ADDRESS IF EMPLOYER
[REDACTED]

LEGEND(S)
ODOMETER READING IS THE ACTUAL MILEAGE

SURRENDERED

1ST LIENHOLDER'S NAME, ADDRESS AND LIEN DATE
BRIDGESTECREST ACCEPTANCE CORP
P. O. BOX 2997
PHOENIX AZ 85062
01/26/2017

2ND LIENHOLDER'S NAME, ADDRESS AND LIEN DATE

By *William J. [Signature]*
Signature of Authorized Agent
Date 2/27/18

By _____
Signature of Authorized Agent
Date _____

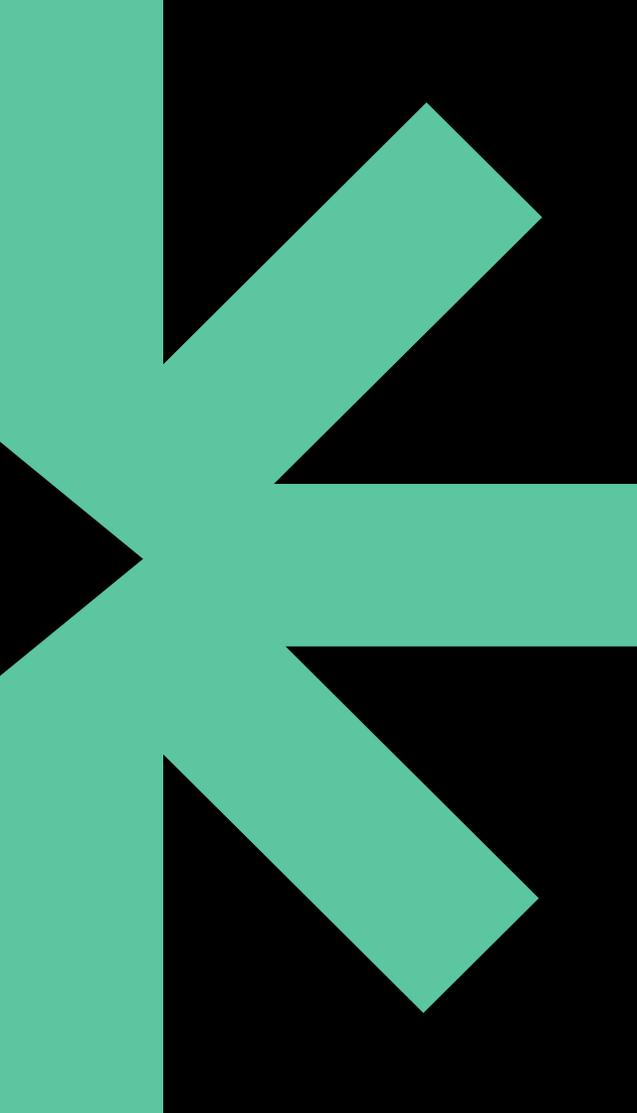
CONTROL NUMBER
48475340

KEEP IN A SAFE PLACE - ANY ALTERATION OR ERASURE VOIDS THIS TITLE



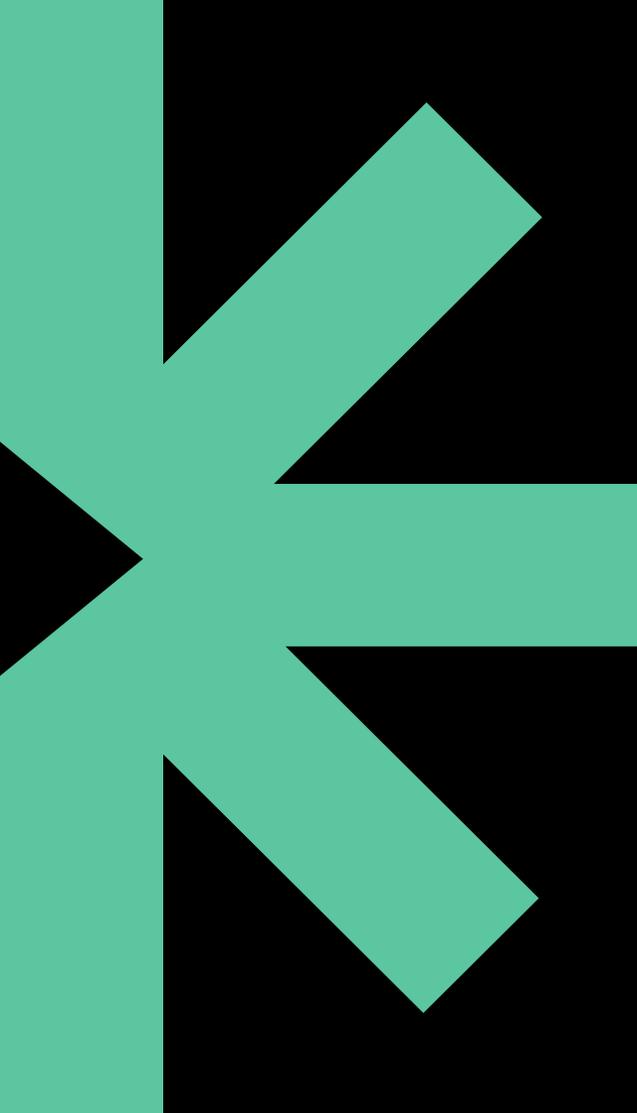
Title Document Upload

- Document Prep Order does not change
- Proper order of scanned documents :
 - 1st - Signed/dated title app or resubmission document
 - 2nd - Title document (stamped surrendered) or primary supporting document
 - 3rd - Supporting documents
- Upload daily with normal reconciliation process



Unclaimed/Abandoned

- Deter fraudulent activity
- Changes to examination process
- Increase in rejects
- Bonded agents should process application for title
- Notify ADOR of any suspicious activity



Public Title Portal

(<https://title.mvtrip.alabama.gov/>)

- Check Application Status and Undeliverable Titles
 - Applications Currently Available
 - Replacement (Form MVT 12-1)
 - Add, Transfer, and Continue Lien (Form MVT 20-1 & MVT 5-64)
- Future Applications
 - Release Lien (Form MVT 5-63)
 - Salvage (Form MVT 41-1)
 - Stolen-Unrecovered (Form MVT 40-1E)
 - Rebuilt Owner Retention (Form INV 26-15)
- Non-DAs can apply, submit (pay), sign and upload documents for replacement titles

Electronic Signatures

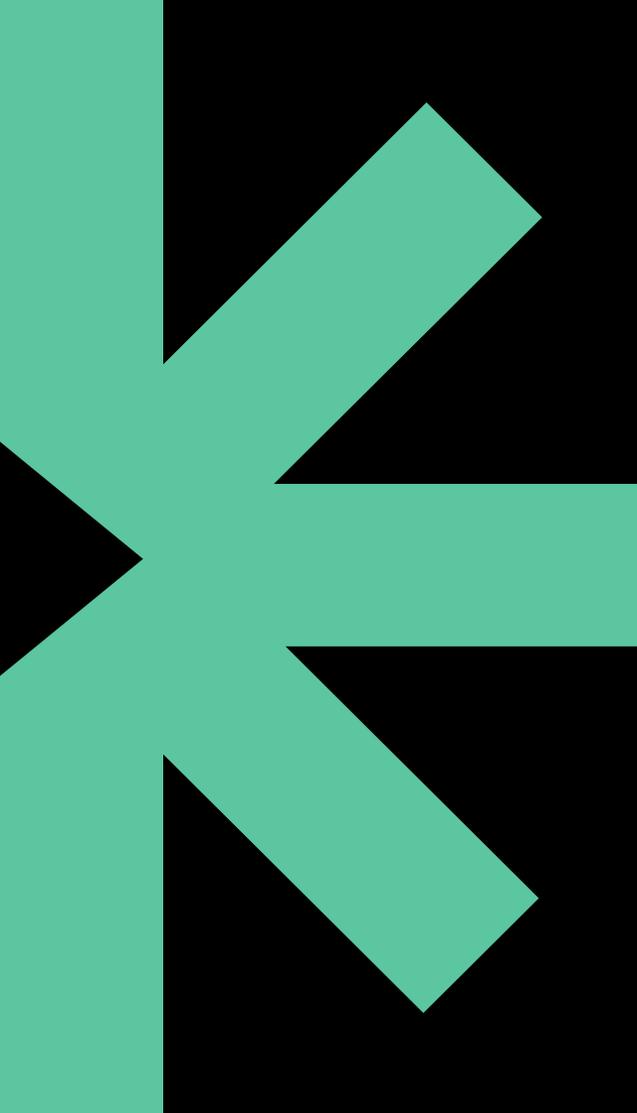
Admin Rule 810-5-75-.40

Revenue Procedure 2021-1

Electronic signature in lieu of handwritten names and signatures on the title application and supporting documents, excluding the physical certificate of title or manufacturer's certificate (statement) of origin

<https://www.revenue.alabama.gov/wp-content/uploads/2022/02/REV-Procedure-2021-1.pdf>





Electronic Signatures

Admin Rule 810-14-1-.23

<https://www.revenue.alabama.gov/wp-content/uploads/2021/12/810-14-1-.23.pdf>

A document submitted with an electronic signature must comply with the requirements of the UETA (Uniform Electronic Transactions Act).



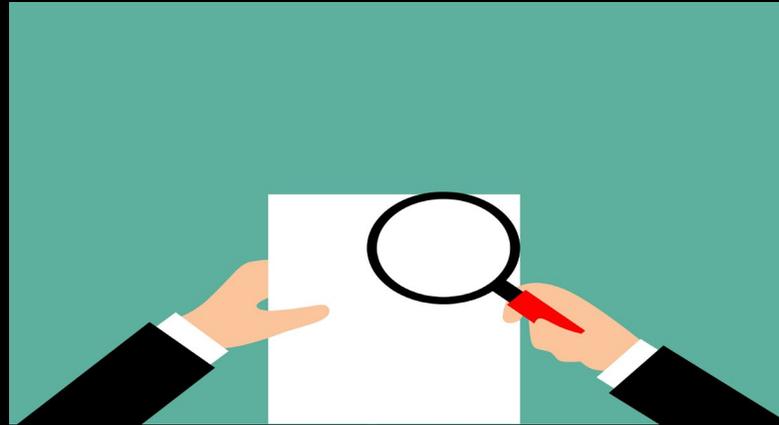
Next of Kin Affidavit- MVT 5-6

<https://www.revenue.alabama.gov/wp-content/uploads/2021/12/810-5-75-.09.pdf>

- Owner of a motor vehicle deceased
- Estate not probated
- Next of Kin form and copy of death certificate
- Signature and Printed Name of Next of Kin required
 - Power of attorney may not be used

Lienholder Information

- Increase in Revocations
- Verify lienholder information is listed on title application
- Often missed on out of state titles



Application for first certificate

Section 32-8-35, Code of Ala. 1975

Vehicle last previously registered in another state or country

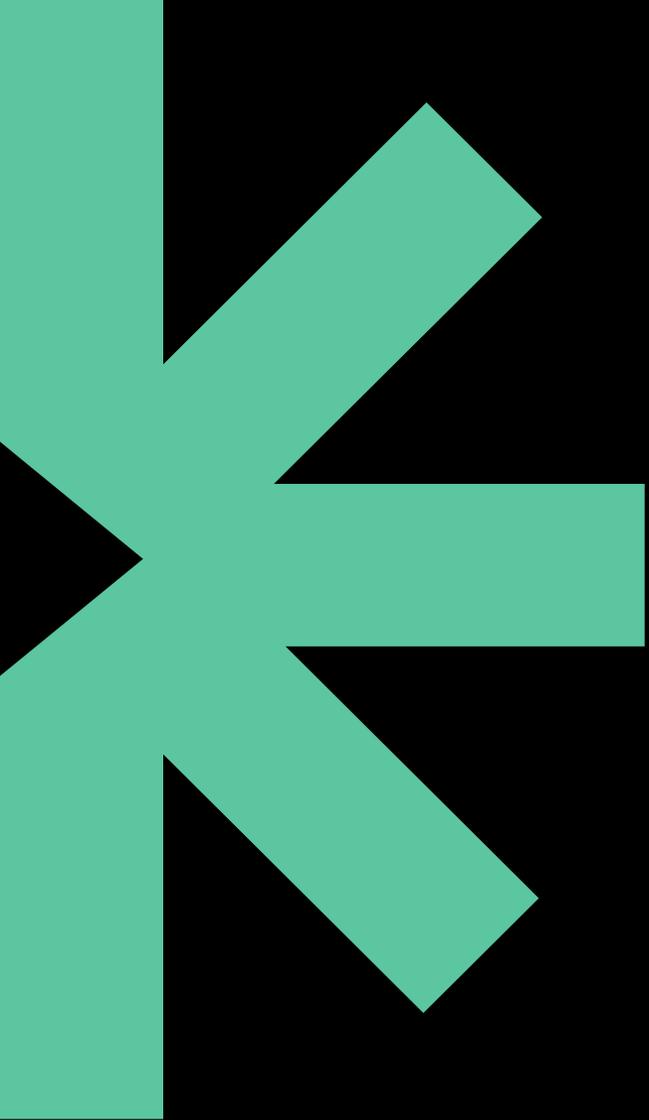
- Must be physically inspected to verify the vehicle identification number and descriptive data shown on the application are correct



Quality Control

- Auto-approved applications
- Compliance review
- Notice regarding any areas of noncompliance
- Possible title revocations
- Dealer license revocations





Licensing Updates

Master Dealer Regulatory License

- Renewal Update
- Search status of license
- New Call Group (242-9000, Opt. 5)



Dealer License Plates

- Link to tag application in Motor Vehicle License system
- Privilege license must be verified before issuance





Dealer License Plates

- Dealer may obtain “standard” tags
- Dealer must present ownership documents (MSO or reassigned title)
- Vehicle must be in dealer inventory
- Licensing official cannot collect ad valorem or sales tax on vehicle in dealer inventory

Compliance

- Site Visits- new dealers & recheck existing dealers
- Joint investigations with law enforcement
- Make sure to:
 - Verify VIN on vehicles not currently titled in Alabama
 - Report anything suspicious ...ie, title, price of vehicle, etc



Questions



ASSOCIATION OF ALABAMA TAX ADMINISTRATORS

DECEMBER 7, 2022



A decorative graphic on the left side of the slide, consisting of several overlapping, wavy, curved lines in shades of teal, light blue, and gold, flowing from the top left towards the bottom left.

JAY STARLING PROJECT MANAGER





WHAT IS ALVIN?

ALVIN - Alabama Vehicle Information Network

- Titles vehicles
 - Replaces MVTRIP (ALTS, PROS, MLI, IMS, etc.)
- Titles vessels
- Registers manufactured homes
- Includes **optional** registration function at **no charge**
- Includes vehicle tax valuation interface



WHO IS THE VENDOR?

- FAST Enterprises
- Experienced and established in vehicle and vessel titling
- Implemented driver and vehicle systems in 19 states including:
 - Georgia
 - Tennessee
 - Mississippi
 - Arkansas
- Remains onsite during entirety of ALVIN implementation
- Proven Alabama track record:
 - Implemented Revenue Integrated Tax System (RITS)
 - Implemented Law Enforcement Agency Driver System (LEADS)

TECHNICAL REQUIREMENTS

- Intel Core i5 6th or higher comparable performance
- 4+ GB RAM
- 20 GB available disk space
- 1920x1080 or better display
- 1 GM full duplex network adapter
- Windows 8.1, Windows 10, Linux, Mac OS operating system
- Microsoft .NET 6.0 or higher
- 400 Kbps per user (10 Mbps per 25 users) dedicated for application access



IMPLEMENTATION

- Rollout scheduled for **December 11, 2023**.
- Training will include face to face and virtual opportunities through ALVIN learning management system.
- A point of contact must be designated for each county.
- Selected counties will be subject matter experts (SMEs).
- Testing will begin **May 5, 2023**.
- Counties electing to utilize the **optional zero-cost registration** function must make election by **June 1, 2023**.
- Additional opportunities available after **January 1, 2024**.



INTERFACES

- Real time transactions
- Law Enforcement Tactical System (LETS)
- National Law Enforcement Telecommunications System (NLETS)
- National Motor Vehicle Title Information System (NMVTIS)
- Vehicle valuation interface included with **optional zero-cost registration**
- Driver's license interface included with **optional zero-cost registration**
- Webservices available for title and registration data transfers



MY DMV PORTAL

- My DMV portal is included with the **optional zero-cost registration** feature and provides:
 - Preregistration feature
 - Online renewal notices
 - Online renewals
 - Online replacement title applications
 - Personalized/distinctive plate reservations
 - Vehicle records requests
 - Address updates
 - Electronic payment – ACH or credit card



APPOINTMENTS and QUEUING

- Appointment and Queuing services are included with the **optional zero-cost registration** feature:
 - Includes online appointment and queuing systems
 - Customer may “preregister” by entering vehicle/owner information and uploading documents
 - Upon approval customer receives email or text with QR code
 - QR code is scanned at office to begin transaction
 - Used for walk-in and appointments
- County **must** provide equipment (Apple TV) for queuing



ACCOUNTING

- Accounting services are included with the **optional zero-cost registration** feature:
 - Uniform account system with forms and reports (examples)
 - Deposit slips
 - Cash drawer reconciliations
 - FRMS 5A
 - Configurable system so that local fees may be included
 - Comptroller, ALDOT and Examiners of Public Accounts will have access to reports
 - System interfaces with STAARS
 - Includes ACH and credit card payment service



KIOSKS

- Kiosk services are included with the optional zero-cost registration feature:
 - Counties may elect to use kiosks
 - Kiosks interface with ALVIN
 - Participating counties, with county commission approval, will execute MOA with selected vendor
 - Counties are responsible for cost of kiosks
 - Pricing model is based on number of transactions
 - Six months needed to set up kiosks

ADDITIONAL FEATURES

- The **optional zero-cost registration** feature also provides:
 - Registration renewal file available each month
 - All programming changes included
 - Law changes
 - Rule changes
 - New tags
 - USPS address verification

QUESTIONS

- Demonstration downstairs
- Ask ALVIN – ALVIN@revenue.alabama.gov
- ALVIN assistant – answers to frequently asked questions
- ALVIN newsletter – issued periodically to provide project updates
- Help desk will be available during implementation
- Project manager:

Jay Starling

jay.starling@revenue.alabama.gov

334-242-8553